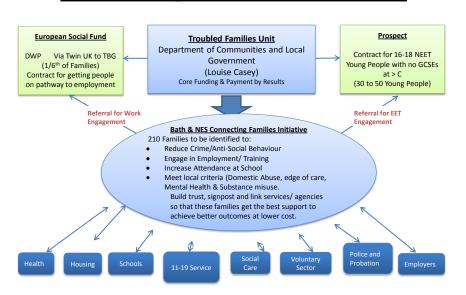
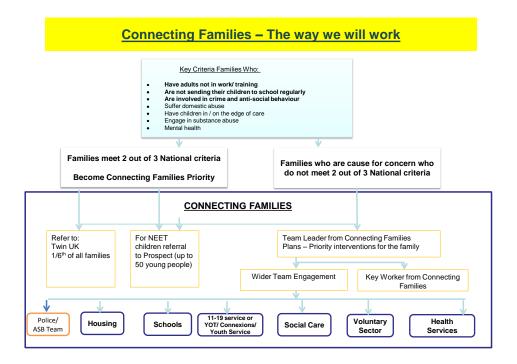
# Connecting Families in Bath & North East Somerset

# Paula Bromley Connecting Families Manager

### **Connecting Families Overview**





#### **Programme Methodology.**

- · Whole System approach
- · Delivering against 'What matters to the families'
- · Achieving 'Deeper Understanding' and 'Strong Relationship' with Families
- · Whole Family Action Plan / Family CAF plus sanctions
- Whole family approach self help to develop self esteem / resilience and increase emotional health

**Turning Families Around** 

Gaining a different insight – thinking differently!

Assessments!



"Walking in the family's shoes can lead to great Insights!"

**Turning Families Around** 

# **Connecting Families**

Identifying the families.

· Creating a list of Families

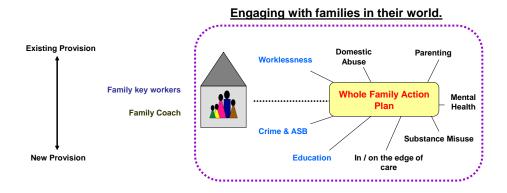


- Twin Track Approach to identifying Families by taking referrals as well
- · Information Sharing



**Turning Families Around** 

Delivery Plan - engaging with the families.

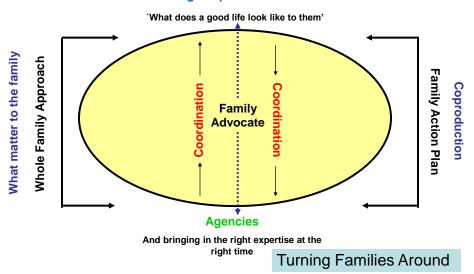


**Turning Families Around** 

## **Connecting Families**

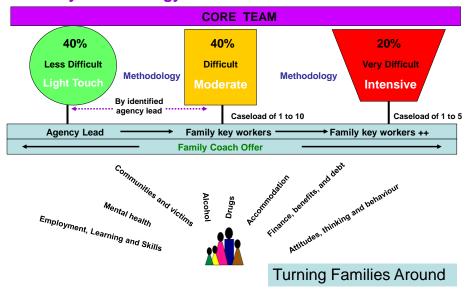
**Delivery Methodology.** 

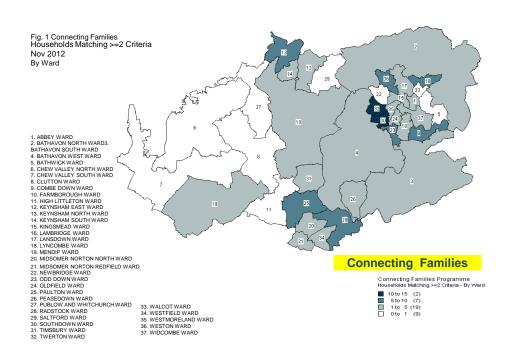
#### **High Impact Families**



4

#### **Delivery Methodology.**





#### **High Level Programme Timeline**

#### Stage Two - Discovery and Development

### Stage One - Planning

#### Families Engaged in Programme

#### Oct/Nov/Dec 2012

- 1. Agreeing, scope, and focus of the programme; 2. Agreeing programme methodology, milestones;
- 3. Securing commitment from organisations and key leaders who will be critical to the programme's success;
  4. Programme management tools agreed and in
- 5. Sign off of programme implementation plan.

#### Jan 2013 through to Mar 2013

- 1. Finalise list' of Troubled families across the partnership and map intervention servicescurrently engaged with each family:
- 2. Develop and agree 'a way of working' across intervention services that seeks to coordinate work and activities and set appropriate targets;
- ${\it 3. Define \ and \ agree \ programme \ success \ criteria, \ and \ create \ systems \ that \ support \ its}$  $production. \ This \ includes \ accurately \ recording \ costs \ and \ savings \ across \ the \ partnership, \ and$ across Bath & North East Somerset;
- 4. Start engagement with small cohort of families and scale up each month.

#### Stage Three - Forging the Future

#### Apr 2013 through to Mar 2015

- 1. Test services against family demand and a common purpose across the system end to End (E2E) not just bits of it;
- 2. Gain shared learning about what the system in Bath & North East Somerset looks like at the moment (as is) and
- Identify what doesn't work, what duplicates, what doesn't add value;

  3. Design what the system could / should look like (to be) with particular focus on how it will save money and increase public value;
- 4. Provide an evaluation and recommendations for proof of concept;
- 5. Align the programme with existing services, changing the culture so this "becomes the way we work."

**Turning Families Around** 

### **Connecting Families**

**Any Questions** 

